



EXETER PUBLIC WORKS DEPARTMENT

13 NEWFIELDS ROAD • EXETER, NH • 03833-3792 • (603) 773-6157 • FAX 772-1355

www.exeternh.gov/publicworks

May 15, 2015

Town Resident
Exeter, NH 03833

Re: **Sump Pump Removal Program**
Exeter, New Hampshire

Dear Exeter Resident:

For many years, the Town has been evaluating our sewers, focusing on how to remove Infiltration and Inflow (I/I) from the system. I/I is groundwater and stormwater that enters the sewer system, but does not need treatment like sewage does. It has been determined that half of the water treated at the Wastewater Treatment Facility is I/I and the majority comes from private sources such as basement sump pumps, roof drains, broken pipes, and other drains. Removing I/I reduces sewage treatment costs, saves energy and reduces sewage discharges to the environment. We need everyone's help to remove the I/I.

Enclosed with this letter, you will find a **pamphlet** of information to identify whether your home is contributing I/I to the sewer and what you can do to remove it. Also, enclosed is a **compliance response questionnaire** to fill out and send back to Underwood Engineers by July 1, 2015. A self-addressed stamped envelope has been provided. The information gathered will be compiled to plan future capital projects, identify homeowners who may qualify for amnesty from sewer ordinance enforcement action, and identify homeowners requesting assistance from the Town.

Discharge of I/I into the sewer system is against Town Sewer Ordinance (1507.3 & 1501.8). However, homeowners that return compliance responses acknowledging existing illicit sewer connections will be eligible for amnesty during a 5-year 'grace period'. A non-response will be considered a statement of compliance and precludes any amnesty. The Town's *Policy Statement regarding this Private I/I Public Education, Outreach, and Enforcement Program* can be found on the Town's website at: exeternh.gov/publicworks/infiltration-inflow.

The New Hampshire Department of Environmental Services (NHDES) and Environmental Protection Agency (EPA) requires the Town to institute this sump pump removal program. We appreciate your help in this matter.

Very truly yours,

TOWN OF EXETER

Michael Jeffers
Water and Sewer Managing Engineer