

**HOMEOWNER COMPLIANCE RESPONSE QUESTIONNAIRE**  
**SUMP PUMP REMOVAL PROGRAM**  
**TOWN OF EXETER**

The Town of Exeter needs your help with the planning for projects to remove infiltration and inflow and to achieve compliance with our EPA wastewater permit. Infiltration and Inflow is explained in the brochure included with this questionnaire. Your participation in this survey will provide the Town with important information that will be used to develop the most cost effective ways to remove I/I. Please take a few moments to help by providing the information requested below. Your help is needed to identify the areas that send costly infiltration and inflow (clean water) to the Town's Wastewater Treatment Facility. Additional comments and concerns can be included on the back of this form. Thank you for your assistance.

\_\_\_\_\_  
(Name)

\_\_\_\_\_  
(Street Address)

1. Are you connected to the Town's municipal sewer system? *Yes or No*  
*If no, please skip to the end and return the form. If yes, please fill out the balance of the form.*

**If you have a septic tank circle "No", and please mail the response questionnaire in the stamped/addressed envelope provided.**

2. Would you like a Town representative to inspect your home and assist you with completion of this questionnaire or other technical assistance? *Yes or No*  
*If yes, please skip to the end and return the form. A Town representative will contact you to schedule an appointment.*

**The drainage plumbing in your building may be confusing and/or difficult to access. If would like your building inspected, please circle "yes" and mail the questionnaire. We will contact you to schedule an appointment.**

3. Do you have a sump pump (circle one)? *Yes or No*  
If yes to question 3, where does your sump pump discharge (check all that apply)?  
 Onto the ground outside  basement sink  cellar floor drain  basement sewer pipes  
 Other (describe): \_\_\_\_\_

**If your building has one or more sump pumps, circle "yes" above. Observe where it is discharging to and check the appropriate box. NOTE: If you live in a manufactured (aka "mobile") home, write that in "Other" above as these homes typically do NOT have sump pumps. An inspection can be requested by Town personnel for help by mailing in this form.**

4. Do you have roof gutters/drains with downspouts (circle one)? *Yes or No*  
If yes to question 4, where does the down spout discharge (check all that apply)?  
 Onto the ground  Into the ground  
Comments: \_\_\_\_\_

**If you do not observe roof leaders, rain gutters or down spouts please circle "no". If the vertical downspout obviously flows on the ground surface please check off "onto the ground". If the vertical downspout continues down in to and under the ground surface, please check off "Into the ground". Again, Town personnel will assist upon request, circle "yes" of question #2 and mail this form.**

5. Do you have any of the following connected to the sewer that may contribute I/I to the sewer (check all that apply)?  
 floor drain  foundation drain  yard drain  roof drains  
 gutters w/ downspouts  sump pumps Comments: \_\_\_\_\_

**This question pertains to *any* source of flow connected to the Town's sanitary sewer that is *not* sewage. Only sewage should be connected. If you are uncertain, circle "yes" on question #2 and mail this form in order to request assistance.**

6. Have you experienced?  flooded basement  sewer pipes clogged  sewer backups

odors       other \_\_\_\_\_      Comments: \_\_\_\_\_

**This question assists Public Works in identifying problems with the Town sewage collection system and/or storm water drainage system. It may identify a problem with your own building such as sewer gas entering your basement through a floor drain lacking a proper gas “trap” or basement flooding due to high sewer flows or blockage.**

7.      Comments or concerns can be expressed in the space below and on the back of this form

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**Please use this #7 section to note any special concerns or issues you may have.**

Questions concerning this form can be directed to Matthew Berube at the Exeter Public Works Department (773-6157).

Please provide a telephone number if you would like someone to contact you regarding the information on this form:

Please contact me at: \_\_\_\_\_

**Please return the questionnaire to:**

**Underwood Engineers, Inc., 25 Vaughan Mall, Portsmouth, NH 03801 by July 1, 2015.**

Thank you

**Please be aware that this questionnaire is a federal EPA requirement and ultimately will benefit you, individually, and the Town as a whole by reducing wastewater treatment costs, preventing sanitary sewer back-ups in your building, and preventing sanitary sewer overflows (SSOs) in the streets of Exeter.**

**If you require any assistance please make a note on this form and mail it in with the prepaid, self-addressed envelope provided. Public Works personnel will contact you to schedule an appointment.**

Provide additional comments in this space

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**Fold Here First**

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Fold Here Next

UNDERWOOD ENGINEERS INC  
25 VAUGHAN MALL UNIT I  
PORTSMOUTH NH 03801

DO NOT STAPLE



FOLD MAILER AND AFFIX TAPE TO LOWER RIGHT AND LEFT CORNERS

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