

RESIDENT SURVEY SUMMARY

Question 1A asked what town services does each household use and at what frequency.

Respondents were asked to enter the frequency of visits per year for each Town Department for the following types of visits: In Person, On Line, By Mail, By Representative, Public Meeting, Volunteer Service, and By Phone. The data shows that the Town Clerk and the Receptionist receive the most In Person visits out of all departments.

	In person	On-Line	By Mail	By Representative	Public Meeting	Volunteer Service	By Phone
Town Clerk (registrations, certificates, licenses)	1363	94	148	6	7	8	324
Reception (blue bags, bins stickers, reports, information)	1208	121	16	2	0	6	288
Tax Collections	458	19	167	8	0	0	56
Planning & Building Department	447	75	28	1	137	40	209
Tax Assessor	419	69	55	3	0	0	89
Water/Sewer Collections	307	25	360	1	3	0	47
Town Manager	183	87	21	12	92	18	128
Board of Selectmen	54	30	2	36	125	4	17
Finance Department	24	4	6	0	8	0	5
Information Technology	12	251	1	2	1	0	9
Welfare	9	0	0	0	3	0	16

Question 1B asked what town services located in other buildings does each household use and at what frequency.

Respondents were asked to enter the frequency of visits per year for each Town Service for the following types of visits: In Person, On Line, By Mail, By Representative, Public Meeting, Volunteer Service, and By Phone.

The data shows that the Town Library receives the most In Person visits out of all Town Services.

	In person	On-Line	By Mail	By Representative	Public Meeting	Volunteer Service	By Phone
Library	7822	173	13	1	43	50	443
Senior Center	1508	4	4	0	3	5	41
Town Hall Government (voting, meetings, deliberative sessions)	1071	32	10	0	160	17	2
Library Programs	790	13	1	0	19	0	30
Parks and Recreation Offices	656	323	24	0	0	3	201
Town Hall Events (non-governmental)	650	4	0	0	60	1	5
Police Department	604	1	3	0	0	0	146
Town Hall Arts Council	311	50	0	2	12	2	22
Department of Public Works	255	98	14	0	6	1	216
Fire Department	155	13	0	1	0	6	126

2. Town owned property most underutilized:

- Town Hall 73
- Not Sure / Don't Know 55
- None 35
- Old High School 14
- Swasey Parkway Bandstand 9
- Library 7
- Rec Center 7
- Gilman Park 5
- Senior Center 4
- Barn / Raynes Farm 3
- Town Forest 3
- Hiking Trails 3
- Sidewalks 2
- Water Way behind Downtown 2
- Dog Park (need one) 2
- Pool 1
- Bandstand 1
- Brickyard Park 1
- Colcord Pond 1
- Town Land for Conservation 1
- Park at Front Street 1
- Sports Fields 1
- Fire Museum 1
- Transfer Station as a recycle / swap point 1
- Arts Council 1
- The Downtown 1
- Simpson Land 1

Question 3. What could be separated from Town Office building?

- Welfare 57
- IT 56
- Leave it as is – all in one place 44
- None 34
- Finance 31
- Board of Selectman 30
- Planning & Building 28
- Not sure 27

- Water & Sewer 19
- Town Clerk 16
- Tax Assessor 16
- Tax Collection 11
- Recreation 7
- Keep Downtown 6
- Reception 4
- Blue bags, bins, stickers 3
- Fire 2
- Police 2
- Town Manager 2
- Senior Center 2
- Any Could if kept downtown 2
- Public Works 2
- Town Meeting 1
- Park & Rec 1

Question 4. Rate delivery of services received

- Excellent 80
- Very Good (fine) 72
- Good (OK) 89
- Average (fair) 13
- Poor 1

Comments:

- Never had any delivered, I always go and pick up
- Efficient, courteous knowledgable
- Town Clerk's hours should be more accommodating
- "1" which means good staff operating from space not large enough for their efficient performance in an area not accessible to all.
- The Town Manager stalled our Meadowood Sewer Project. Dec 06 was the decision date. The road is still not done.
- Rude receptionist, otherwise fine
- Town Manager never responded to my (2) emails or returned (2 +) phone messages. This is unacceptable. Town Clerk is very rude. If she doesn't like her job she should find a new one/ Out town's water issues are above and beyond. I do not even know how to respond. The library, Parks and Rec Dept all do a superb job. It is a complete pleasure dealing with the staff and

they really care about what they do and it shows. Also the town receptionist is so nice and pleasant and always helpful. Thank you so much !

- Library is excellent, police and fire also are excellent. Town office average, not great. Tax Assessor was not helpful nor courteous. Rec same or average.
- Unpleasant visit with Town Clerk. She closed the metal gate at 3:28 and said they were closed and refused to help a quick question. Very rude.
- Town Manager could be more helpful. Will tell one thing in person but would not put it in writing??
- Receptionist are s/b multiple pt'ers. She's too burnt out, not friendly. The 1st "welcome" to Ex s/n be her. Too grouchy.
- Services are fine, Building is fine, I never had a problem and working conditions are fine. You people have a great place to work. Your lucky. Don't waste taxes so you can have a nice place to work.
- Usually good / average. Town clerk service is not friendly!
- Everyone we have dealt with are always helpful, courteous but everyone is in such crowded offices, they need more space.
- I think it is important to have every town service in walking distance! We are a walking town.
- Overall I have great experiences, friendly people, helpful, knowledgeable and considerate.
- All good except Public Works = fair.
- Good friendly personable
- At age 98 I do not get downtown anymore but in the past 50 years I think town service has been excellent.
- Reg works great on line
- Very good! Except snow removal snow banks from sidewalk / roadway very little access for safety available.
- Sometimes the services are not utilized because people do not know about them. Newspaper coverage is not great and not everyone gets the local paper.
- Library good, reception good, town clerk poor, parks & rec good
- Good – prompt, helpful, easy
- Overall very good, Planning Dept – Excellent!
- Excellent for all except Water & Sewer. They have had some real problems in the past, am hopeful they are resolved!
- Excellent, they are always friendly, courteous and helpful wish for longer hours.
- Excellent – though probably most departments could utilize more space.

- I was astounded by the ignorance and disinterest of the town manager. I found the Fire Chief inaccessible.
- Received services in a timely fashion, always.
- Town Clerk hours are not convenient and customer service does not seem to be a priority.
- Good Website could be better.
- Town Clerk waiting area too small.
- Fire and police response etc is excellent
- Fine as long as I don't go at busy times!
- Never got a response from town mgr, otherwise service has been very good.

5. What is your overall satisfaction with any Town Service you have utilized?

Excellent	Good	Fair	Poor
252	365	44	9

6. Rate the Town Office Building accessibility in the following categories on a scale of 1 to 5 (1 is very easy to access/use and 5 is very hard to access/use.):

	1	2	3	4	5
Parking	210	167	131	69	78
Entrance	368	137	78	33	21
Hours of Operation	250	136	102	56	67
Internal Circulation	201	147	67	25	7
Stairs	93	51	29	11	16
Elevator	70	25	14	7	58
Location of Departments	83	44	28	13	7
Bathrooms	128	106	37	32	23
Public Meeting Space	134	117	72	31	27

6. Rate the Town Office Building accessibility Comments:

- 7 Handicap (ramp) access poor. Wheelchairs are real challenge
- 22 Stair access poor/difficult – too steep – slippery when wet
- 80 Parking poor -- not enough handicap parking
- 4 Departments not easy to find – all departments should be downstairs
- 3 Rear entrance would be good
- 13 Bathroom – poor, most people don't even know where it is
- 17 Need larger meeting area
- 111 Hours of Operations – not adequate for working people – need weekend and/or later hours
(In particular Town Clerk)
- 2 Need auto door on outside
- 2 Need public meeting rooms on first floor
- Need ground level entry
- Cramped office
- Need P.A. system and comfortable chairs
- Need public table to look at town records
- Need signage
- Move all offices to town hall
- Need designated employee parking for business in town
- Smells like nursing home

7. Rate the Town Hall accessibility in the following categories on a scale of 1 to 5. (1 is very easy to access/use and 5 is very hard to access/use.):

	1	2	3	4	5
Parking	177	158	138	70	85
Entrance	315	159	65	36	27
Hours of Operation	200	133	55	19	30
Internal Circulation	161	252	46	20	12
Stairs	68	50	19	16	22
Elevator	62	28	9	5	6
Bathrooms	105	109	48	31	54
Public Meeting Space	187	152	50	19	19

Rate the Town Hall accessibility comments:

- 7 Town Hall not utilized enough
- 16 Stairs are tough to use / stairs are too steep
- 5 Ramp for handicap access poor / location not obvious
- 73 Parking not adequate – not enough handicap parking
- 2 Elevator too small – some people didn't know there is one.
- 33 Bathroom – poor location – must go outside to access.
 - Not always open (weekends would be nice)
 - Need auto door on outside
 - Need good stage lighting to increase use
 - Lighting in area not sufficient
 - No more parking, we need green space
 - Seats uncomfortable
 - Need live channel 22 ability
 - Need elevator to balcony
 - Need better sound system

8 - For the following scenarios, please consider the cost of each proposal to be equal and rate your preference:

1 = highest preference, 4 = lowest preference

	1	2	3	4
Renovate existing Town Office Building keeping all services currently located there.	269	108	48	75
Build new, in another location, with all services currently located in Town Office Building.	56	22	40	371
Renovate Town Hall (including main hall) to incorporate all services currently located in the Town Office Building.	79	72	143	178
Renovate existing Town Office Building and move some services to the Town Hall District Court level.	158	122	70	130

Question 8 was designed to provide a picture of the emotional attachment held by residents for Town services and buildings as they are currently constituted. The intent was to remove the concern of tax dollar impact from the decision and to choose a solution that would ideally satisfy residents' wants and needs.

The simple tally (see chart at the end of this section) of highest counts for each scenario indicates the preferred solution of renovating only the existing Town Offices to meet our future employment needs, current facility deficiencies and internal control updating. It also indicates a new building in a different location to address all areas of need is the least preferred solution.

Without demographic data, the survey outcome may be skewed by specific interests (tax status, income strata, age, historic preservation, walkers, drivers.) With 10% response rate, some interests may be over or under represented.

Another view of this simple tally is to look at the highest count in each preference (1 through 4) rather than each building solution. The tally indicates the same results as the previous view, a preference for renovating the existing Town Offices to meet our future employment needs, current facility deficiencies first. Second choice is renovating both the TOB and TH. Third choice is renovating only the Town Hall and a new building is the least preferred solution.

An additional aspect that is unclear is the effect of the middle range numbers, preferences 2 and 3. Some respondents chose renovating only the TOB as preference 1 and building new as preference 2. Some respondents chose renovating the TOB and Town Hall District Court area as preference 1 and building new as preference 2, etc.

Background:

The survey was assembled by a group of volunteers without strong backgrounds in designing surveys and under a time constraint to meet the schedule as stated in the committee's charge. Demographic data (age, income levels, household size, local employment,) was considered for the survey. The committee chose to put aside demographic questions in favor of the explanatory letter of introduction and a graphic layout designed to simplify resources of paper, postage, privacy and effort on the respondents' part.

Conclusion:

- Survey data for this question is flawed in its design and capability of interpreting the needs of the respondents.
- Written comments indicate a lack of respondents' knowledge of Town-owned properties. Many respondents didn't know the difference between the Town Hall and the Town Offices.
- Written comments indicate that although this question requested that costs not be considered while choosing an option, cost, and tax impact, remains the greatest concern. This concern impacted the sequence of preferences.
- This question did not provide an option for a new building on Town owned property. If the cost of a land purchase had been explicitly removed from the total package, the respondents' preference for a new building may have been different.

- Some residents commented that cost estimates for each option would influence their decision. This was exactly the opposite effect of what the question was designed to produce.
- Residents were not sufficiently educated by this question in the cost associated with renovating a building of the size, age and construction of the Town Office building compared to the cost of building new.

9 - For the following scenarios, please consider the cost of renovation of the Town Office Building and/or Town Hall the most expensive solution and rate your preference: 1 = highest preference, 4 = lowest preference

	1	2	3	4
Renovate existing Town Office Building keeping all services currently located there.	139	100	60	57
Build new, in another location, with all services currently located in Town Office Building.	76	16	23	211
Renovate Town Hall (including main hall) to incorporate all services currently located in the Town Office Building.	39	48	89	121
Renovate existing Town Office Building and move some services to the Town Hall District Court level.	98	88	44	83

Question 9 was designed to provide residents with the supposition that renovation of our existing buildings can prove to be more expensive than new construction given the age and construction type of the two buildings. The intent was to add the concern of tax dollar impact with the more emotional choice of a solution that would best satisfy the residents' wants and needs.

Again, the simple tally of highest counts for each scenario indicates the same outcome as question 8 with a preferred solution of renovating only the existing Town Offices to meet our future employment needs, current facility deficiencies and internal control updating. It also indicates a new building in a different location to address all areas of need is the least preferred solution. The same can be said when viewing the results by preference (1 through 4) rather than each building solution.

As with question 8, without demographic data, the survey outcome may be skewed by specific interests (tax status, income strata, age, historic preservation, walkers, drivers.) With 10% response rate, some interests may be over or under represented.

The affect of the middle range numbers, preferences 2 and 3, is also unclear, although the range, or difference of totals between 1 and 4 for each solution are not as widely spread as the results in question 8.

Background:

The same background from question 8 is applicable to question 9.

Conclusion:

- Survey data for this question is flawed in its design and capability of interpreting the needs of the respondents.
- Written comments indicate a lack of respondents' knowledge of Town owned properties. Many respondents didn't know the difference between the Town Hall and the Town Offices.
- Written comments indicate that, although this question requested that costs be considered while choosing an option, not enough information was provided to differentiate the solutions from each other. If the difference in costs for each solution covers a small range or a wide range, that would affect the choices made. For example, if renovating the TOB costs \$4.5 million and building new costs \$4.3 some would choose a new building as the preference because of the lower cost. Some would still choose renovating because the difference in cost would be a trade off for keeping the Town Offices where they are.
- This question did not provide an option for a new building on Town owned property. If the cost of a land purchase had been explicitly removed from the total package, the respondents' preference for a new building may have been different.

10 - If the solution to our space needs requires a new building, where would you prefer Town Office Building services in relation to the current location?

Doesn't matter	160
within 1/8 mile	119
under 1/2 mile	48
within 1/4 mile	41
over 1/2 mile	8

Question 10 was designed to provide a picture of the emotional attachment held by residents for Town services and buildings to be located in the center of town. The intent was to find an acceptable radius from the town center for locating new construction if that solution were preferred.

The simple tally of highest counts indicates that it doesn't matter where a new building might be located in relation to downtown Exeter.

Background:

The same background from question 8 is applicable to question 10.

Conclusion:

- Survey data for this question is dependent on and reflective of, the responses to questions 8 and 9.
- Most respondents who preferred renovating the TOB and/or the TH didn't respond to question 10 or chose "Doesn't Matter". If a new building isn't preferred, and should not be built, then it doesn't matter where it might be located.
- Most respondents that gave a preference of 4 (least preferable) to all four solutions didn't respond to question 10 or chose "Doesn't Matter". Again, if no change is desired then it doesn't matter where a new building might be located.
- This question did not provide an option for a new building on Town owned property. Respondents' choices could have been influenced by a proposed use of Town owned land outside of the downtown area.
- Residents were not sufficiently educated by this question on the possible locations for a new building.

11. Any Other comments

- Update EXTV Channel 22 weekly. Stop wasteful spending
- What about the comments and concerns of some people that the Town Office Building is a "sick building"? Will that be addressed?
- Our splendid Town Hall is badly under-utilized except for Art Gallery on top floor which is excellent. It should be upgraded to serve as a fine auditorium / concert hall / theater / public meeting hall with good seating / lighting / acoustics and an elevator at the front. And bathrooms!!
- Renovate the basement of the Town Hall for offices frequently accessed by residents eg license renewals, tax payments etc.
- Leave everything as is. Just fix what breaks
- Keep local Gov't small. Stop expanding. Limit local building to limit new residences!
- Expand highway garage offices to hold town offices
- Invest in IT / online access for services to residents: dog licenses on line, pay bills on line
- I think it is important to have town offices and services downtown. Yes, parking can be difficult sometimes but we've all survived so far.
- We need a new facility, more space, better parking, not in downtown area.
- Town Center, Portsmouth Avenue, Court Street
- I don't see remove the current Town Office building and rebuild – Is that more expensive than new building on new location?
- The town office building and town hall should be more than adequate for present services – if absolutely necessary – add on to rear of town offices buildings (not front, that would ruin the appearance of that historic structure). Is more than cosmetic renovation really necessary?
- See reverse side – You cannot achieve "consensus" which is agreement drawn from discussion with a questionnaire. I generally am supportive but this is the wrong time to build. Make safety and health changes to TOB and move appropriate functions to the TH. Relocate DC as necessary. I will support nothing more at this time. Put your "edifice" complex on hold. Thank you.
- Consider the Squamscott Community Building for town office department locations 3000 sq ft left from St Paul's kitchen available! Town Hall is great as is. Renovate District Court if more space is needed.
- Renovate old high school or build something behind it.
- Do not approve doing any building in this critical time. People are not surviving now.
- We recently moved to Exeter, to a house close to the town center. We enjoy walking to services. We believe living and walking to local services / stores

us a national trend. Even younger people are moving back to town / city centers. Moving services out of town, requiring driving is going in the wrong direction. Take advantage of the strength of a town center!

- This survey appears to be a front runner to the ideas of converting these areas to more pedestrian friendly as discussed for several years. I believe the town should “make do” with what it has – just as many residents do!
- Use services infrequently. Have no complaints with present offices or buildings.
- Property taxes can not be raised.
- I don't think any town office building should be moved.
- Consider moving to new Squamscott Community Building.
- What about combining space at the Old High School complex – please stop the new renovation we cannot afford these tax bills as it is. Why not try to reduce the cost to homeowners instead fo always spending this money?
- We are not that bad off the way we are. Keep Exeter unique.
- Both nice old buildings, Change hours, leave alone.
- Make better hours of operation.
- I prefer we use the existing facilities – modify and update where necessary – to keep town services as close to the center of town as possible.
- I do not want to see the town office building under utilized. I do not want to see it moved.
- I do not support moving the functions of the Town Office or Town Hall out of the downtown.
- Keep town gov't small and simple.
- The circle at the square around the Rotanda is very bad – the traffic is a mad hatter problem. One of these days there will be a or some BAD ACCIDENTS. -- FIX IT—
- Pool hours (for adults only) dampens the pool experience – adult hours should nto be every 15 minutes. It should be ½ hour and ½ hour pm. Breaking up pool hours is disruptive.
- No additional tax burden please!! If new then sell the old to pay for the new
- Keep government small. Find reasons to keep it simple!
- Keep town services in downtown area – we need to use downtown more, not divert people elsewhere.
- I voted for the downtown to be remodeled! But eh warrant failed. I am for improving our town property – that's why we live here. Exeter si beautiful-let's keep it that wasy w/ the looks on the 1800's!
- I live in Exeter Mill so my need to use town facilities / services are limited. Snow removal excellent.

- Here is my opinion: we have 2 very old and somewhat dilapidated buildings plus police building – why can't you raze them and put a single 3 story? Close by. Old buildings are not always good to keep.
- I also prefer getting rid of R Dean who has caused so much upheaval and unhappiness to a fine man and thereby has brought road maintenance and plowing to a new LOW.
- Stay pretty much as they are and find another cheaper solution – reduce staff, toss files etc etc. Bureaucrats always want more, people, money, facilities, control residents should resist these universal tendencies.
- Please keep town offices at central location in down town core to promote good planning / vitality of downtown area.
- We need a dog park!
- More thought for “entering” people coming in for shopping – more thought for handicapped.
- Spend \$ and get on with it.
- Rec'd this survey 2/13/08. My opinion won't be considered. The town will do as they please anyway!
- One part of Exeter life is the ability we have to walk to centrally located services – our downtown needs purpose to stay used for more than gift shops; the town offices / hall are central parts of that civic and central purpose. Keep them here.
- With the Courthouse leaving – High School leaving, Jr High leaving – you are taking importance of town out!
- I like as it is now.
- Attractive functionality, but no monuments, please!
- I think those who work in the facilities and those who use them frequently are more qualified to assess the situation and options. Thank you to all who provide community services.
- What about Linden Street Tuck Building or new building on the property.
- The old High School was on first floor. You had the gym for very large meeting accessible to all (small ramp) everyone knows where it is and plenty of parking.
- Present arrangement is friendly and efficient
- The architectural style is very aesthetically appealing and I would prefer to invest in its total utilization.
- In light of our high taxes I believe we can live with what we have until the economy improves.
- I live in Exeter because I appreciate its historic significance. I like visiting the old buildings and believe they should continue to be used for town

government. Tax payers do not need the additional cost of new office buildings.

- There is no reason to have Downtown, use what you have.
- Note received 2/15 due 2/14
- Consider leasing space at Squamscott Commons.
- Services tend to be city employee convenient but hours are not convenient to residents, who work between 7:00 and 5:00 pm. Continue to develop on line services.
- Obviously I prefer keeping renovated town office and moving some functions to old district court
- Leave as is! Just extend operating hours to include a late nihgt.
- Taxes, taxes, taxes
- Tighten up the blet! Property taxes are killing me! Public servants need not be making the kind of money I saw in the paper.
- Parking, air conditioning.
- I think it is important to have every town service in walking distance! We are a walking town.
- Keep town office building downtown
- Many people from Exeter Mill Apartments and Jady Hill Area walk into Town, but the sidewalk on String Bridge is never cleared of snow which forces people and children to walk on the road – very dangerous with cars driving over bridge.
- I feel the Town Office building is located in a convenient place with easy parking! In and out for all resident needs! Move Tax collections to Town Hall
- There is too much waste (money) in town services. There is no need for 4 town clerks with no evening hours. I think the town as well as the school district needs to stop wasting tax payers money and make it more affordable for working class people to live in the area.
- You have to look at the breadth of services being provided and make a strong effort to provide these services on line. I haven't seen the business justification for a new building but believe the key determinant is space which I don't believe (based on my visits there) is a real issue. I highly recommend using the meeting room upstairs and pushing meetings to the Town Hall – upstairs space (exhibit area) or downstairs as required.
- Reduce the size of government and avoid needing more space (Ex does electrical inspector need an office or is it shared?)
- "Build it and they will come"
- The parking adequacy is very important.
- Don't lose the charm of downtown.

- Save money - Get by w/what you have that's what we all have to do more of.
- Overall – quite satisfied as situation exists - town parking main problem
- Maybe combine all town services: fire, police, town clerk, taxes etc in one complex off Rte 27, etc.
- I would like to see Town Hall main hall unchanged. Love it.
- Exeter's town center does not need empty buildings! Town Hall gives the town a focus.
- Hours of operation: It would be nice to have at least one day a week where the hours went to 6:00 pm or even 7pm to accommodate people who work out of town. And / or add a Saturday morning. Parking: It would be nice to have a small parking area for the building.
- Do minor renovations: as to health / safety. Limited to \$100,000.
- Not interested in anything that will increase taxes. Business taxes are out of control.
- Too many reserved spaces at the Rec Dept building for employees, right next to entrance. The closest spots to the entrance should be for the "customers" who come and go.
- Locate all depts.(except meeting space) at DPW land and build a new building.
- Keeping the offices in town may also keep business in town shopping etc.
- Long overdue
- What ever happened to the idea of utilizing the second floor of the Town Hall?
- Keeping services downtown preserves walkable (sidewalk) New England town center.
- Perhaps a swap such as Recreation Center and Sr Citizen Center for Town Offices.
- We really like the central downtown location of the Town Office BUilidng and all services co-located.
- Can't all committee meetings be held in larger space in schools etc.
- Feel it is of upmost importance to keep town offices in center town area not only for economic reasons but for maintaining town character.
- Please keep town office bldg where it is. It's served well and is in a handy location.
- We need fiscal restraint. – Since we got a new town manager there seems to be a steady flow of ideas to tax our seniors out of town.
- Don't move it. Same location.
- It is important to maintain an active town center with government a part of that activity, We also want to maintain our historic center with a meaningful town governmental function in that center.

- I think one of the real keys to success of a downtown area is having gov't, retail, restaurants, etc all clustered in the downtown area. Keeps it vibrant and full of activity.
- Renovate town hall and rent out town office bldg. use funds to help pay for it.
- Is Major Blake's (corner Front and Court) a possible location for some activities? Having Town operations in the center of town seems so appropriate!! Keep focus on the commercial district.
- You have the space use it wisely.
- The above decisions would be better made if a financial estimate for the main scenarios had been added. Exeter taxes are already very high & assessments are unbelievable.
- Not happy that you wasted so much taxpayer money on using stamps for this. Nothing returned = wasted \$. Thanks.
- 2 town offices / halls are enough.
- Can't say I like any of the scenarios. Don't have enough information to form an informed opinion. We're an old, poor town and may not be able to afford the best, newest facilities.
- Want process to be cost effective, would hate to "build new" and leave the existing building (s) unused / wasted space.
- Centralized service is best
- Use Old Court House
- If you build a new building, please don't lose the big parking lot, which is ideal fo a large parking garage like Portsmouth's
- It is a mistake to move out of town center. Slowly we are losing Exeter as a viable downtown as schools, services are moved out.
- Looks like you want to build new, Build new addresses problem issues for same cost, Build new is "lowest cost" – if this is best solution, Build New!
- I think the town should: buy Fort Rock land, leave town buildings where thwy are, build multilevel parking where central parking lot is and allow dogs in our parks.
- This just arrived on 2/12 and you wans it back on 2/14!! Do you really want our deedback?!
- As relatively short time residents of Exeter, plus the fact that we are apartment residents, we don't feel that we have the experience to comment on questions 2 and 3.
- Buy Ocean Bank Building on Lincoln Street, install Tax Assessor and Welfare there and upgrade Town Office Building.
- Please leave things as they are, we are already being property taxed to death!

- It is good to keep a town center. Schools, courts etc are leaving our downtown area.
- Everything ok
- Is the old high school a possibility?
- In my opinion as a Hotel Chief Engineer, more attention should be paid to continuous preventative maintenance and up keep would make a major difference in the present condition in Town property
- Put handicap ramp out front
- Stop spending money. Property taxes are pushing middle income people out of Exeter.
- Please keep basic services in a reasonable building. Stay away from "fancy" ie Portsmouth Library
- If you do build another building could you make both buildings Senior Housing? At Water Street there is a 3 year wait to get in, Seniors in this town really need this.
- Important to maintain a town center, Exeter is one of only a few that have a true center.
- Feb 12 sidewalk access downtown difficult – icy snow banks, who is responsible – merchants to do a little shoveling or town?
- Since we live within a mile of town and sidewalks are available we do ask that sidewalk access be available wherever Town Offices are located.
- Build a parking garage in the similar concept to Squamscott Block with parking, rental space and Town Office needs, meeting area, could possibly incorporate present Town Office Building or lease it.
- Linden Street land by old high school.
- The sidewalks have not been well maintained this winter making walking hazardous. (High Street and Drinkwater Road).
- Received too late for a response (Feb 15 08) Sorry next ime mail them earlier. Written on a blank return date stamped Feb 19.
- I am very sorry but I feel that I cannot comment on any of your questions. I only rent here and am not involved in the town at all, and do not feel informed enough to qualify answers to these questions.
- Thank you all for serving on the Committee !! Bill and Terry Toland
- Preserve and use existing buildings. They represent our culture and history. I'm no tin favor of new building.
- Do not renovate the town office.
- The new location should have lots of parking, What would be the plan for the Town Office Building if vacated?
- Suggest building a covered garage in the garage lot across from the loka.

- Be sure to preserve the historic character of the Old Town Hall.
- I appreciate your time and desire to get our input by sending out this survey – Thank you !
- In reference to voting, even though there is s parking problem, I will always want to vote at the Town Hall. There is a large sense of “community” whne everyone gets together at the town hall to vote.
- Suggest at new community commons area – now new center of town.
- Don’t believe a new building is necessary.
- It is very important to Exeter’s town character to maintain governance at its core where it is visible and accessible to the people.
- If you only count \$\$ you are barking up the wrong tree! Core of town is key.
- Near Public Works Building.