



EXETER FIRE DEPARTMENT

20 COURT STREET, EXETER, NH 03833-2716

Tel 603.773.6131 Fax 603.773.6128

ERIC E. WILKING, CHIEF OF DEPARTMENT

Date: 12/8/2020
To: Alarm Monitoring Customer
From: Exeter Fire Department
RE: Alarm Monitoring Discontinuation

Dear Customer,

As national fire codes continue to change, the Exeter Fire Department has made the decision to discontinue all alarm monitoring. This change affects all current customers regardless of transmission means to the Fire Department (master box, radio box or dialer).

This decision did not come easy, as the Exeter Fire Department has monitored fire alarms dating back to the late 1800's. Today, there are several qualified monitoring companies in our area who provide a level of service we cannot meet. On page 2, you will find names of local companies who will provide monitoring services for your location. This may also present an opportunity to consolidate alarm monitoring and costs. These companies provide a service for almost all monitoring needs (i.e. fire alarms, burglar and panic alarms, temperature alarms).

This change will take place on July 1, 2021. As of this date, your system will no longer be monitored by the Exeter Fire Department. Please ensure your system has been updated prior to this date, as the monitored fire alarm is required for your location.

After the installation of a new system, the Exeter Fire Department will "accept" the system. This will require an onsite visit and alarm activation to ensure the monitoring company appropriately receives the signal. There will be no charge for the acceptance test and associated permits (appropriate permits will be obtained by the monitoring company you have chosen).

It our recommendation you obtain options from more than one service provider. If you have any questions or request additional guidance, please contact the Exeter Fire Department, Fire Prevention Office at 603-773-6133 or Assistant Fire Chief Justin Pizon at jpizon@exeternh.gov. We will work one on one with all customers answering questions and providing solutions.

Thank you,


Eric E. Wilking
Chief of Department



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The companies listed below are in alphabetical order, and it should not be assumed they are in order of preference.

Company Name:

Hampshire Fire Protection
8 N Wentworth Ave
Londonderry, NH 03053
603-432-8221

L.W. Bills Company
PO Box 7
7-9 Park Street
Georgetown, MA 01833
978-352-6660

Norris, Inc.
2257 W Broadway
South Portland, ME 04106
800-370-3473

Property Protection Monitoring
176 Walker Street
Lowell, MA 01854
877-794-3344

R.B Allen
131 Lafayette Rd
North Hampton, NH 03862
800-258-7264

Superior Fire Protection
8 Industrial Park Drive
Unit 18
Hooksett, NH 03106
603-644-4700